CAC RESET PIN (CPR) IMPLEMENTATION PLAN

The Real-time Automated Personnel Identification System (RAPIDS) was established in 1981 to provide a secure, automated method of producing identification (ID) cards; and upgraded in 2000 to support the issuance and update of the Department of Defense (DoD) Common Access Card (CAC).

The CAC is an ID card with an integrated circuit chip (ICC) for processing and storing information. The CAC's initial issuance was achieved through the Defense Enrollment Eligibility Reporting System (DEERS)/RAPIDS workstations under the control of Verifying Officials (VOs).

The CAC has a Personal Identification Number (PIN) known only to the cardholder. The PIN is a 6-to-8 digit number the cardholder enters at issuance. To use any certificates or applets, resident on the card, the cardholder must supply the PIN.

Due to inherent programmatic delays between CAC issuance and fielding card readers and middleware components to the desktop environment, users often tended to forget their PINs, resulting in numerous cases of *locked* CAC's.

The CPR system provides a portable, flexible, single-purpose system capable of providing timely PIN reset capability. This system securely solves the PIN reset problems using Commercial off the Shelf (COTS) hardware over a server client network and minimal user training. These components have been tested and approved for use with the CPR workstations.

The Defense Manpower Data Center (DMDC) as the DEERS/RAPIDS administrator, is chartered with maintaining and overseeing efficient operation of the CPR infrastructure. CPR workstation certification information can be found on the DMDC Access Card Office (ACO) website: http://www.dmdc.osd.mil/smartcard/owa/ShowPage?p=CA

CNI, CAC Program Management Office is the functional proponent of the U.S. Navy for the CPR system. This office serves as the single organization for centralized operational control of CAC programs and associated electronic transaction systems. Specifically, it is responsible for managing the CPR program Navy-wide, funding and administering associated pilot projects, serving as a clearinghouse for CPR best practices, assisting in the development of applicable implementation plans and coordinating with DMDC as required.

The CNI CAC PMO retains overall responsibility for management of the CPR system for the U.S. Navy and the development, coordination and promulgation of guidance necessary to implement and sustain CPR system operation, as well as overall programmatic planning, programming, budgeting and procurement process oversight. Specific information can be found in the *CPR Business Policy Statement* and the *CPR Standard Operating Procedures and Users Guide* documents located on the CAC PMO website.

The CAC PMO has procured CPR workstations for deployment throughout the Navy. Due to the limited number of CPR workstations, issuance is for a temporary duration, not to exceed 6 months per site. If there is a need to retain a workstation for a longer period, a justification should accompany each request. Sites also have the ability to procure approved equipment and Identix licenses. The CAC PMO will provide the CPR application, training and support to sites that choose to procure equipment.

To obtain a CPR workstation, contact the CAC PMO with the number of machines and the location for the machines. The **CPR Trusted Agent Security Manager Registration/ Revocation Request**, **TASM & CTA Acknowledgement of Responsibilities** and the **CAC PIN User Qualifications Affidavit** forms are required to complete the registration process for CPR. These forms contain personal information and will therefore need to be submitted digitally signed and encrypted and emailed to the CPR Project Officer or faxed to the attention of CPR project officer, at 850-452-7715.   Forms are downloadable at the CAC PMO website.

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